

exchange and returns form

thank you for shopping with us. it happens sometimes that size or design doesn't fit and in that case we are happy to help. all you need to do is to fill in this form and send the unworn piece you wish to return or exchange with all the tags included. please just find the nearest pick up point of zásilkovna and when handing over your package, report our ID: 91471133 based on which the package will be delivered to our address and you don't have to pay the shipping.

order number:

date of order / order delivered:

name and surname, e-mail:

please select one of the following options:

exchange

is possible only for pieces with the same price. if there is a difference in the price, please send the piece you wish to exchange to our address and as soon as we receive it, we will return funds back to you. in the meantime, you can place a new order for the piece you would like instead.

product:

size:

number of pieces:

○ **return**

product:

size:

number of pieces:

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if you paid by card or PayPal, we will return funds back to your card or PayPal account.

if you paid cash on delivery, please write your bank account number here:

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note:

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date and signature:

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please note: you have the right to cancel and return your order within 14 days, for any reason and without a justification. please send the filled form together with the returned goods. after we receive returned goods, we will refund the full price you have paid, or if you return the whole order, we will refund the postage, or the cash on delivery fee too if included on your invoice. payment will be refunded without delays and within 14 days from the day when we receive returned goods.